

Site Readiness Guideline

Preparing your site for a new natural gas connection - Victoria

Access

The site must allow clear access for field work crews to enter and exit safely to complete their work.

Clean & Clear

Proposed gas service line and meter location must be free from:

- Scaffolding
- Temporary fencing
- Bins and toilets
- Trip hazards
- Construction debris

Our preference is to avoid other trades on-site that may hinder the installation of the service.



Location

The gas meter location must be positioned externally to any building and freely ventilated, avoiding areas where escaping gas may become trapped. The meter location must be accessible at all times to enable isolation, reading and maintenance.

Gas wall meters to be mounted within the property boundary. Gas lines to be external from wall chases.

Avoid locations where the meter will be a trip hazard, and areas susceptible to interference, vandalism or damage from vehicles.

The meter must be in a compliant position in accordance with AS/NZS 5601 and AS/NZS 4645.

Gas Meter Minimum Clearances

500mm Electricity meter box and electricity poles

500mm Electrical ignition sources

500mm Communication equipment

1000mm Egress, openings (e.g. window, door, garage and vents)

1000mm Stairways

1000mm Driveway where other safe locations are possible

3000mm Mechanical air inlet

Markings

The site must be clearly labeled with the lot/house number, street and suburb all of which should be visible from the street. Furthermore, the final ground levels should be clearly indicated on-site so the depth of cover for gas lines can be achieved.

For multi-dwelling installations, a metal tag with the unit/house number engraved on it must be permanently attached to the fitting line using a secure metal wire.



Getting connected

Meeting the criteria for site readiness helps avoid delays, improves efficiency and fosters a safer working environment. It minimises the risk of delaying your gas connection as well as others scheduling work on site.

01. Lodge your request for natural gas.

When building in a new estate or a standard domestic connection, we recommend you provide a minimum of 4 weeks' notice from the gas required date.

For more complex connections, including but not limited to commercial sites and blocks on arterial or major roads, we recommend you provide 3 to 6 months' notice.

02. Site Inspection and scheduling

After we receive your request for a gas connection we schedule a site inspection to verify your site is ready to lay the service line. If your site is deemed as ready, we aim to lay your service within 20 business days. Should the installation field crew find site conditions have changed and the site no longer meets the mandatory requirements, the connection will be re-scheduled 20 business days after confirmation of site readiness.